



ROSEBOROUGH HOMES

Residential Restoration & Reconstruction

CONTRACTOR INFORMATION PACKAGE

Based in Kelowna and serving the Okanagan

Prepared for Insurance Carriers, Claims Professionals,
Independent Adjusters & Restoration Partners

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ABOUT ROSEBOROUGH HOMES

Roseborough Homes is a residential builder and general contractor serving the Okanagan.

We are making our construction capacity available to support homeowners, insurance carriers, claims professionals and adjusters with the reconstruction and rebuilding phase of residential property losses, including homes affected by significant property damage.

Our focus is on major residential restoration, reconstruction and complete rebuilds.

As the general contractor, Roseborough Homes coordinates the construction process from initial project review through completion, working alongside homeowners, adjusters, engineers, designers, consultants, trades and other professionals involved in the claim.

Our goal is to provide a reliable local construction resource that helps move residential claims from an approved scope into a professionally managed reconstruction project.

WHAT WE OFFER

Residential Reconstruction & Rebuilding

Roseborough Homes can provide general contracting and construction management for:

- Complete residential rebuilds following a total loss
- Major residential reconstruction
- Structural repairs and reconstruction
- Interior reconstruction
- Exterior reconstruction
- Additions and alterations associated with rebuilding
- General contracting
- Multi-trade coordination
- Construction scheduling
- Project management
- Budget and scope coordination
- Permit coordination
- Construction-document coordination
- Engineer and consultant coordination
- Interior and exterior finishing
- Project completion and deficiency coordination

Our team is particularly well positioned to assist once a property has moved beyond the immediate emergency-response or mitigation stage and requires an experienced residential contractor to manage the **actual reconstruction of the home**.

OUR ROLE IN AN INSURANCE RECONSTRUCTION PROJECT

Every insurance claim is different, and we understand that insurers, adjusters and restoration partners may have their own processes and documentation requirements.

Roseborough Homes is prepared to work within the requirements established for each individual project.

1. Initial Project Review

We can review available information relating to the proposed reconstruction, including:

- Approved or proposed scope of work
- Engineering reports
- Architectural drawings
- Site conditions
- Existing documentation
- Required permits
- Construction requirements
- Available insurance/adjuster documentation relevant to the construction scope

2. Scope & Construction Pricing

Once the required scope has been established, Roseborough Homes can participate in the required construction pricing process.

We are prepared to work within insurer-specific requirements relating to:

- Estimating
- Scope documentation
- Change documentation
- Progress reporting
- Photographs
- Invoicing
- Project updates

3. Pre-Construction Coordination

Prior to construction, we can coordinate the items necessary to prepare the project for rebuilding, which may include:

- Permits
- Engineering
- Architectural or design requirements
- Trade scheduling
- Material selections
- Supplier coordination
- Construction scheduling
- Site preparation
- Homeowner selections and decisions

4. Construction Management

Roseborough Homes manages the residential construction process and coordinates the various trades and professionals required to complete the project.

Our goal is to provide both the homeowner and the professionals involved in the claim with a clear construction point of contact.

5. Changes & Documentation

Reconstruction projects can uncover conditions that were not apparent at the beginning of the project.

Where required, we can document material changes, unforeseen site conditions and construction decisions that require further review or approval before proceeding.

6. Project Completion

At the end of construction, Roseborough Homes can coordinate:

- Final construction items
- Deficiencies
- Required inspections
- Applicable project documentation
- Homeowner walkthrough
- Construction closeout

WHY ROSEBOROUGH HOMES?

Local Okanagan Contractor

Roseborough Homes brings **12 years of residential construction experience in the Okanagan**, with a focus on new home construction, major renovations, additions and substantial residential projects.

Our local experience means we understand the communities we work in and have established experience coordinating projects with local trades, suppliers, consultants and municipal requirements.

Our background in both **new construction and renovations** is particularly valuable in insurance reconstruction, where every property and scope of loss is different. One home may require significant structural repair that must integrate with the existing residence, while another may require a complete rebuild.

This experience allows us to bring a builder's perspective to each project and determine the appropriate construction approach based on the property, the approved scope and the requirements of the rebuild.

One Point of Construction Coordination

Residential reconstruction can involve numerous trades, suppliers, consultants, inspections and decisions. As the general contractor, Roseborough Homes coordinates these moving pieces under one managed construction project.

With **in-house trades and an established network of trusted sub-trades, suppliers and industry professionals throughout the Okanagan**, we are able to efficiently coordinate the people and resources required throughout each stage of the rebuild.

This provides the homeowner, adjuster and other project stakeholders with a **clear point of contact and a coordinated construction team throughout the reconstruction process**.

Clear Homeowner Communication

We recognize that rebuilding after a significant property loss is very different from undertaking a planned renovation. Homeowners may already be dealing with considerable disruption and uncertainty.

Our goal is to provide **clear communication, realistic expectations and an organized construction process** from the beginning of reconstruction through project completion.

Professional Collaboration

Insurance reconstruction requires coordination between multiple parties. Roseborough Homes is prepared to work collaboratively with:

- Insurance adjusters and claims professionals
- Independent adjusters
- Engineers and architects
- Designers and consultants
- Restoration professionals
- Municipal permitting departments and inspectors
- Trades and suppliers
- Homeowners

We understand the importance of keeping the appropriate parties informed and working within the documentation, approval and communication requirements established for each project.

Flexible Partnership

We understand that the structure of an insurance claim can vary depending on the insurer, adjuster and circumstances of the loss.

Roseborough Homes is open to working:

- Directly with homeowners where appropriate
- With insurance carriers and claims professionals
- With independent adjusters
- Alongside restoration companies
- With engineers, architects and consultants
- Through approved contractor or vendor programs where applicable

Our objective is to be a **reliable local construction resource** that can step in when a residential claim reaches the reconstruction and rebuilding stage.

OUR SERVICE AREA

Roseborough Homes currently provides residential construction services throughout:

Kelowna and surrounding Okanagan communities, from Vernon to Summerland.

For larger reconstruction projects, additional Okanagan locations may be considered depending on the scope and schedule.

CREDENTIALS & COMPANY INFORMATION

Company: Roseborough Homes

Director (Owner/Project Manager): Meikel Roseborough

Phone: 250-470-2003

Email: info@roseboroughhomes.com

Website: roseboroughhomes.com

Business Licence:

4092853

WorkSafeBC Account Number:

2002664099

Commercial General Liability Insurance:

Provider: Co-operators | Coverage: \$5,000,000 Commercial General Liability

Residential Builder Licence::

306745

New Home Warranty:

Aviva New Home Warranty 2-5-10

Qualifications & Business Credentials:

Certified Red Seal Carpenters | BBB Accredited • A+ Rating

Supporting documentation is available upon request and can be provided as part of an insurer or vendor onboarding process.

INTERESTED IN BECOMING A CONTRACTOR RESOURCE

Roseborough Homes is interested in developing relationships with insurance carriers, claims professionals, independent adjusters and restoration organizations handling residential property losses throughout the Okanagan.

We would welcome the opportunity to learn more about your organization's contractor requirements and how residential reconstruction projects are assigned or referred.

We are prepared to:

- Complete contractor or vendor onboarding requirements
- Provide proof of insurance
- Provide WorkSafeBC documentation
- Provide licensing and company information
- Provide project references
- Provide examples of completed residential projects
- Learn insurer-specific estimating requirements
- Follow required reporting and documentation procedures
- Meet with your claims or vendor-management team
- Review appropriate residential reconstruction opportunities as they arise

If your organization maintains an approved or preferred contractor/vendor program, we would welcome the opportunity to be considered for your Okanagan contractor network. Please let us know the qualification requirements and next steps for submitting Roseborough Homes for consideration.

LET'S CONNECT

We would welcome the opportunity to introduce Roseborough Homes, learn more about your contractor requirements and discuss how our team can support residential reconstruction and rebuilding throughout the Okanagan.

Meikel & Hayley Roseborough

Roseborough Homes

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Residential Construction • Major Restoration • Reconstruction • Complete Rebuilds

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